

warranty terms & conditions

The Turnwood warranty guarantees this product against faulty materials or workmanship.



The warranty is valid for a period of 5 years from the original date of purchase, to the original owner provided:

- The use and care instructions have been followed (they are provided with the goods).
- No repairs, alteration or modifications have been made to the product without Turnwoods permission.
- Damage is not caused by general wear and tear, improper use, abuse, negligence or an accident
- The online warranty is completed or a hard copy completed and returned to Turnwood
- Please note that the completed warranty will assist in the process of a warranty claim.

Turnwood will repair or replace (at Turnwoods discretion) without charge and reserves the right to substitute material of equal or better quality on the particular items being repaired or replaced.

General

The warranty is in addition to any rights conferred on a consumer under the Consumer guarantees Act 1993.

Should you ever need to claim under this warranty, please contact the Turnwood retail outlet that you purchased your product from.

Please contact us if you have further queries.